

NOTICE INVITING TENDER

Sub:- Tender for upkeep of AC Lounge, issue of coupons and supply of light Refreshments at AC lounge at Madgaon Railway station.

Sealed limited tenders are invited for upkeep of AC lounge at Madgaon Railway Station, from all Contractors of Madgaon station .

Tender Forms will be sold from 19/07/10 to 09/08/10 during office hours. Last date of receipt of filled tender form will be 10/08/10 up to 15.00 Hrs. The Tender form should be submitted in the Office of Sr Regional Traffic Manager, KRCL, Rawanfod Jn., Margao, Goa. Tenders will be opened on 10/08/10 at 15:30hrs.

Application form along with the terms & conditions can be obtained from the Office of the Sr.Regional Traffic Manager, Konkan Railway Corporation Ltd., Rawanfod, Margao, Goa @ Rs.338/-, in the form of Demand Draft drawn in favour of Konkan Railway Corporation Ltd., payable at Madgaon on all working days between 10.00 hrs to 16.00 hrs. The forms can also be downloaded from the internet through KR's website www.konkanrailway.com However, the same should be accompanied with the form fee of Rs.338/- (Demand Draft) at the time of submission

Sr Regional Traffic Manager,
KRCL, Madgaon.

Rs.338/-
Form No.

KONKAN RAILWAY CORPORATION LIMITED
TENDER FORM FOR UPKEEP OF AC LOUNGE AT MADGAON STATION

1. Name:

2. Station:

3. Address:

4. Estimated cost : Rs.15,000/- per month

5. I submit my offer @ Rs...../- .(Rupees
.....only) per month for the work of upkeep of AC
Lounge including issue of coupons, supply of light refreshments to the
passengers

Declaration : I have read, understood and accepted the terms and conditions as enclosed which is duly signed and forwarded herewith.

Place:
Date:

Signature:
Name:

TERMS AND CONDITION FOR UPKEEP, SALE OF COUPONS & SUPPLY OF REFRESHMENTS IN AC-LOUNGE AT MADGAON STATION.

I. Eligibility:

All contractors of Madgaon station are eligible to participate in this contract.

II. Special Conditions:

- 1) The Contractor shall deploy his employee at the AC Lounge, round the clock and shall distribute coupons to passengers as per the following procedure order.
- 2) The Contractor will purchase coupons printed by KRCL in advance. These coupons will be issued to passengers who hold a valid AC ticket and require to use the AC Lounge. The charges are as under:

Period	Season (02 nd October – 15 th June)		Non-Season (16 th June – 01 st October)	
	Charges	Total Charges	Charges	Total Charges
Upto 2 hours	Rs.25/- per passenger	Rs.25/- per passenger	Rs.20/- per passenger	Rs.20/- per passenger
Upto 4 hours	Rs.35/- per passenger	Rs.60/- per passenger	Rs.30/- per passenger	Rs.50/- per passenger
Upto 6 hours	Rs.45/- per passenger	Rs.105/- per passenger	Rs.40/- per passenger	Rs.90/- per passenger

- 3) Passenger will not be permitted to avail this facility for more than 6 hours at a time. Initially the allotment of AC Lounge will be done upto 02 hrs and accordingly charges will be collected. However, if party intends to extend this period then additional charges will be collected as mentioned above.
- 4) Bona fide passengers having upper class tickets i.e. 1AC, 2AC, 3AC and AC chair car will be permitted to use this facility.
- 5) The passenger who want to avail this facility have to purchase Coupon initially for a period of 02 hrs, in advance at the nominated counter provided for this purpose by KRCL and your staff will be available at this counter round the clock. On the Coupon, Ticket No., Date and Time of issue along with signature of issuing authority should be recorded at the time of issue of coupon.
- 6) A child of age 5 years and below, accompanying the passenger will be permitted free.
- 7) The Hon'ble Ministers of Central and State Govt., Hon'ble MPs, Hon'ble MLAs, Hon'ble Chief Justice of India and Hon'ble Justice of Supreme Court, Hon'ble

Chief Justice of High Courts, Hon'ble Justice of High Courts, Central and State Govt. Officers of the Rank of Joint Secretary to the Govt. of India and above, Railway Officers of the rank of JA Grade and above are permitted to avail this facility along with their family free of charge. Sr.RTM/MAO will have authority to permit any other higher dignitaries free of charge to cover any eventualities. In case such a permission is given, the same should be confirmed with SS/MAO /Sr.CS.(R) Your staff should be polite and courteous while dealing with High dignities and Senior Officers while allotting seats in the AC Lounge. Care should be taken to ensure that seats are available for dignitaries and officers. The Contractor will maintain separate Register for accountal, shift wise as under. He will also indicate no.of passengers permitted free of charge as mentioned in above.

Date	Shift No.	Coupon. Comm No.	Coupon Closing No.	Amt	Sign
1	2	3	4	5	6

- 8) In case the capacity of the lounge is full, the staff deployed by the Contractor will convey to the bonafide passengers desiring to use of this facility in a polite way indicating that lounge facility is not available at present.
- 9) Once the payment has been made by the bonafide passengers refund will not be granted. KRCL will take decision on case to case basis, in case refund is to be granted to the passengers in case of any failure. At any instance if any unauthorized person is found in the AC Lounge, a fine of Rs.250/- per person will be imposed on the contractor.
- 10) Commercial Supervisor, Madgaon will exercise the necessary control and follow the procedure for issue and accountal of token to the licensee/ passengers and maintenance of the facilities of the AC lounge.

III. PERMISSION FOR SUPPLY OF LIGHT REFRESHMENTS

- 1) The Contractor shall be permitted to supply light refreshments inside the AC lounge for needy passengers.
- 2) No License fee will be charged by KRCL for the supply of refreshments in AC Lounge.
- 3) Approved items can be sold at the approved rates by the Contractor in AC Lounge.
- 4) A menu card of approved items should be made available inside the AC lounge by the Contractor detailing approved items/ rates.

- 5) The staff deployed by the Contractor should be in a neat uniform and name badge and behave courteously with the users. The staff shall be medically fit and his antecedents verified.
- 6) The Contractor will be responsible for payment of all taxes applicable to the State/Central Govt.
- 7) The Contractor shall also be responsible for the compliance of Labour Enforcement Act as applicable.
- 8) The Contractor shall be responsible for the safety and security of all equipments i.e.
 - i.Furniture
 - ii.Television Set
 - iii.Air Conditioner and
 - iv.other Electrical and Sanitary Fittings in the AC Lounge.

Any repairs required, should be immediately reported to SS/Comm. Supervisor for necessary action.

Maintenance, Cleaning & House Keeping of AC Lounge:

- 1) The Contractor shall deploy his staff for upkeep of AC Lounge and Toilets which includes sweeping, mopping of floor, cleaning of toilets, periodical dusting and cob web removal and disinfection. The premises should be clean & tidy round the clock. All cleaning material, fresheners etc. will be arranged by the Contractor.
- 2) The Contractor will quote the lowest rate to be paid by KRCL per month for upkeep, supply of refreshments and sale of coupons for the AC Lounge.

Place:

Signature of Applicant

Date:

Name:

DRAFT CONTRACT AGREEMENT

This AGREEMENT is made on this th day of Two thousand ten between the Konkan Railway Corporation Limited . (a Company registered under the the Companies Act) Chief Commercial Manager acting through Sr.Regional Traffic Manager, Konkan Railway Corporation Limited, Madgaon (herein after called the Corporation) ANDherein after called as " licensee" (which expression shall include its successors, administrators, executors and permitted assigns) do hereby agree to abide by the following conditions.

WHEREAS the Corporation invited limited tenders for operating the contract for Upkeep of AC Lounge, Issue of Coupons and supply of light refreshments in AC Lounge at Madgaon Railway Station on license basis.

AND WHEREAS Shri submitted a tender for the work of Upkeep of AC Lounge, Issue of Coupons and Supply of light refreshments in AC Lounge at Madgaon Railway Station on license basis which was accepted vide acceptance letter No. .

NOW THIS AGREEMENT WITNESETH AS FOLLOWS:

Terms & Conditions:

1. The Licensee shall deploy his employee at the AC Lounge, round the clock and shall distribute coupons to passengers as per the following procedure order.
2. The Licensee will purchase coupons printed by KRCL in advance. These coupons will be issued to passengers who hold a valid AC ticket and require to use the AC Lounge. The charges are as under:

Period	Season (02 nd October – 15 th June)		Non-Season (16 th June – 01 st October)	
	Charges	Total Charges	Charges	Total Charges
Upto 2 hours	Rs.25/- per passenger	Rs.25/- per passenger	Rs.20/- per passenger	Rs.20/- per passenger
Upto 4 hours	Rs.35/- per passenger	Rs.60/- per passenger	Rs.30/- per passenger	Rs.50/- per passenger
Upto 6 hours	Rs.45/- per passenger	Rs.105/- per passenger	Rs.40/- per passenger	Rs.90/- per passenger

3. The licensee shall not permit any passenger to avail this facility for more than 6 hours at a time. Initially the allotment of AC Lounge will be done up to 02 hrs and accordingly charges will be collected. However, if passenger intends to extend this period then additional charges will be collected as shown above.
4. The licensee shall permit only Bonafide passengers having upper class tickets i.e.

1AC, 2AC, 3AC and AC chair car.

5. The passenger who want to avail this facility have to purchase Coupon initially for a period of 02 hrs, in advance at the nominated counter provided for this purpose and your staff will be available at this counter round the clock. On the Coupon, Ticket No., Date and Time of issue along with signature of issuing authority should be recorded at the time of issue of coupon.
6. A child of age 5 years and below, accompanying the passenger will be permitted free.
7. The Hon'ble Ministers of Central and State Govt., Hon'ble MPs, Hon'ble MLAs, Hon'ble Chief Justice of India and Hon'ble Justice of Supreme Court, Hon'ble Chief Justice of High Courts, Hon'ble Justice of High Courts, Central and State Govt. Officers of the Rank of Joint Secretary to the Govt. of India and above, Railway Officers of the rank of JA Grade and above are permitted to avail this facility along with their family free of charge. Sr.RTM/MAO will have authority to permit any other higher dignitaries free of charge to cover any eventualities. In case such permission is given, the same should be confirmed with SS/MAO./SR.CS(R).

Staff deployed at AC Lounge shall be polite and courteous while dealing with High dignities and Senior Officers while allotting seats in the AC Lounge. Care should be taken to ensure that seats are available for dignitaries and officers.

8. The Licensee will maintain separate Register for accountal, shift wise as under. He will also indicate no. of passengers permitted free of charge as mentioned in above.

Date	Shift No.	Coupon Comm.No.	Coupon. Closing No.	Amount	Signature

9. In case the capacity of the lounge is full, the staff deployed by the Licensee will convey to the bonafide passengers desiring to use of this facility in a polite way indicating that lounge facility is not available at present.
10. Once the payment has been made by the bonafide passengers refund will not be granted. KRCL will take decision on case to case basis, in case refund is to be granted to the passengers due to AC failure. At any instance if any unauthorized person is found in the AC Lounge or any complaint from the passengers is received regarding misbehavior of the licensee or his employee, found to be genuine by the concerned officer of the Corporation in such event a fine of Rs.250/- per person will be imposed on the license. In the event of the licensee being found as above for more than three occasions during the period of three months, the license will be subject to cancellation.

11. The license contract will be under the control of Sr.Regional Traffic Manager, Madgaon or any other supervisor / staff nominated by the Corporation and licensee shall be liable to follow the instruction given by him regularly and follow the procedure for issue and account of token to the licensee/ passengers and maintenance of the facilities of the AC lounge.

12. PERMISSION FOR SUPPLY OF LIGHT REFRESHMENTS

- a. The Licensee shall be permitted to supply light refreshments inside the AC lounge for needy passengers.
- b. No License fee will be charged by KRCL for the supply of refreshments in AC Lounge.
- c. Approved items can be sold by licensee at the rates approved by the Corporation in AC Lounge. Approved Rate list is enclosed as Annexure-I.
- d. A menu card of approved items shall be made available inside the AC lounge by the Licensee detailing approved items/ rates.
- e. The staff deployed by the Licensee shall be in a neat uniform with name badge and shall behave courteously with the users. The staff shall be medically fit and his antecedents verified.
- f. The Licensee shall be responsible for payment of all taxes applicable to the State/Central Govt.
- g. The Licensee shall also be responsible for the compliance of all applicable Labour laws.
- h. The Licensee shall be responsible for the safety and security of all equipments i.e.
 - i. Furniture
 - ii. Television Set
 - iii. Air Conditioner
 - iv. other Electrical and Sanitary Fittingsin the AC Lounge. Any repairs required, should be immediately reported to Sr.Station Master / Commercial Supervisor of Madgaon Station for necessary action.

13. Maintenance, Cleaning & House Keeping of AC Lounge:

The Licensee shall deploy his staff for upkeep of AC Lounge and Toilets which includes sweeping, mopping of floor, cleaning of toilets, periodical dusting and cob web removal and disinfection. The premises should be clean & tidy round the clock. All cleaning material, fresheners etc. Will be arranged by the Licensee.

14. Payment Terms:

- a. The standard payment terms subject to recoveries of any amount under the liquidated damages cause of contract will be as under:
- b. The bill / invoice shall be submitted in contractors' bill form, duly signed and stamp, in triplicate after one month of the commencement of the work to the Sr.Station Master, Madgaon who will verify and submit the bill to the office of the Sr.Regional Traffic Manager, Madgaon for payment.
- c. Payment as above shall be subject to any deductions of any amount for which the contractor is liable under the contract agreement.
- d. The Corporation will pay a lumpsum amount of Rs. /- (Rupees only) per month for Upkeep of AC Lounge, Issue of Coupons and supply of light refreshments in AC Lounge at Madgaon Railway Station, based on satisfactory report from the Sr.Station Master, Madgaon.

15. Termination

- i) This licensee agreement shall stand terminated on termination of the main catering contract No..... dt-----.
- ii) The Corporation shall have right to terminate this contract with on a notice of 30 days or forthwith for any reason whatsoever nature.
- iii) This agreement can be terminated by the licensee by giving 90 days written notice to Corporation.

16. Arbitration

In the event of any dispute arises out of this agreement or in connection there with the same shall be referred to the Chief Commercial Manager, Konkan Railway corporation Limited , Belapur, who will act and decide the dispute as sole Arbitrator. The award of the arbitrator shall be final and binding on the parties.

17. This Agreement shall be deemed to come into force and have effect fromof , 2010 for a period of one year and shall be terminable on and subject to the provision for earlier termination for non-satisfactory performance.

18. This agreement will be governed by Indian laws and jurisdiction of the court for any dispute will be at

As witness the hand of Sri.Joseph E George, Sr.Regional Traffic Manager, Konkan Railway Corporation Limited ,Madgaon (For and on behalf of Chief Commercial Manager,Konkan Railway Corporation Ltd,Belapur) the Licensor and the hand of Shri....., the Licencee on the day and year first above written.

Witness to the Signature of
the Licensor

Name:
Address:

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Sr.Regional Traffic Manager,
(For and on behalf of
Chief Commercial Manager,
Konkan Railway Corp. Ltd.)

Witness to the Signature of
the Licensee

Name:
Address:

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Signature of Licensee

ITEMS PROPOSED TO BE SOLD IN AC LOUNGE

1. Dip Tea in Disposable Cups	- Rs.05.00
2. Coffee with instant coffee powder	- Rs.06.00
3. Bournvita	- Rs.08.00
4. Nescafe	- Rs.08.00
5. Milk in Cups	- Rs.05.00
6. Soft Drinks	- MRP
7. Packaged Water	- Rs.12.00
8. Branded Biscuits	- MRP
9. Ice cream	- MRP
10. Veg Samoosa (1 piece)	- Rs.05.00
11. Veg Roll (1 piece)	- Rs.06.00
12. Potato Wada (1 piece)	- Rs.08.00
13. Veg Burger (1 piece)	- Rs.06.00
14. Veg Patties (1 piece)	- Rs.05.00
15. Pastry Cake (1 piece)	- Rs.06.00
16. Veg Sandwich with butter& Chutney	- Rs.13.00
17. Cheese Sandwich with butter	- Rs.16.00
18. Veg Cutlet (1 piece)	- Rs.05.00
19. Veg Soup	- Rs.12.00
20. Tomato Soup	- Rs.12.00
21. Mutton Soup	- Rs.21.00
22. Chicken Soup	- Rs.24.00

Signature of Applicant