

कोंकण रेलवे कॉर्पोरेशन लिमिटेड

(भारत सरकार का उपक्रम)

KONKAN RAILWAY CORPORATION LIMITED

(A Government of India Undertaking)

कारवार क्षेत्र

KARWAR REGION

वरिष्ठ क्षेत्रीय यातायात प्रबंधक का कार्यालय, मडगांव

Office of Senior Regional Traffic Manager, Madgaon

निविदा पुस्तिका

Tender Booklet

निविदा अधिसूचना क्र.05/2024-25

CONTRACT FOR TEA STALL AT MADGAON RAILWAY STATION PLATFORM NO. 4/5 .

कोंकण रेलवे कॉर्पोरेशन लिमिटेड

(भारत सरकार का उपक्रम)

KONKAN RAILWAY CORPORATION LIMITED

(A Government of India Undertaking)

निविदा आमंत्रण सूचना

NOTICE INVITING TENDER

Tender NoticeNo:**KR/KAWR/COML/Tea Stall - MAO PF 4/5**

Dated: 25/03/2025

Senior Regional Railway Manager, Konkan Railway Corporation Limited (KRCL), invites open tender (Two packet system) through E-Tendering on IREPS Portal from eligible contractors for work mentioned below. Manual offers are not allowed against this tender, and any such manual offers received shall be ignored. Tenderer are allowed to make payments against this tender towards cost of tender document and earnest money only through online payment modes available on IREPS portal like net banking, debit card, credit card etc. Manual payments through Demand draft, Banker's cheque, Deposit receipts, FDR etc. are not allowed.

Sl. No.	ITEM	DESCRIPTION
1	Name of Contract	Tea Stall Madgaon Railway Station Platform 4/5
2	Tender Notification No.	KR/MAO/COML/Tea Stall MAO 4/5 Dtd: 25/03/2025
3	Class & Station	Madgaon NSG- 2
4	Category	Scheduled Caste (SC)
5	Approximate Area in Sqmts	12.25 Sqmts
5	Reserve Price	Rs. 2,20,000- (Rupees Two lakh twenty thousand only) Excluding GST
6	Period of contract	9 years (Nine years)
7	Cost of Tender Form (Non refundable)	Rs. 2,950/- (Inclusive GST)
8	EMD/Bid Security	Rs 22,000/- (Rs. Twenty two thousand only)
9	Tender document available for sale on website	From 25/03/2025 to 25/04/2025 (up to 15:00 hrs) on e-tendering website www.ireps.gov.in Tender document can only be obtained after registration of tenderer on the website www.ireps.gov.in
10	Date and time of submission of tender	Upto 15:00 hrs on 25/04/2025.
11	Date and time of opening of tender (technical Bid)	At 15:30 hrs on 25/04/2025.
12	Date and time of opening of Financial Bid	Will be informed later on after the evaluation of Technical Bids (Only to the bidders who will successfully qualify the Technical Evaluation)
13	Validity of tender	90 days from the last date of submission of tender
14	Place of opening of tender	Office of the Senior Regional Traffic Manager, Konkan Railway Corporation Ltd., Rawanfod, Madgaon, Goa
15	Corrigendum	If any corrigendum published has to be followed by bidder

Note : The proposed stall will be located on Platform-1 at Kumta station. However, the specific location on the platform shall be decided by the Corporations which shall be binding upon the bidder. Tenderer has to erect stall at their own cost as per approved drawings/ Specification of KRCL, if award of contract is considered.

SL.NO	INDEX	PAGE NO.
1	निविदा आमंत्रण सूचना Notice Inviting Tender	2
2	निविदाकारों के लिए अनुदेश Instructions to Tenderer	4
3	लाइसेंस करार का मसौदा Draft License Agreement	15-27
4	तकनीकी बोली अनुलग्नक II Technical Bid as Annexure-II	30
5	वित्तीय बोली अनुलग्नक III Financial Bid as Annexure-III	31
6	अनुलग्नक IV Annexure-IV	32
7	अनुलग्नक V Annexure-V	33
8	अनुलग्नक VI Annexure-VI	34
10	बैंक गारंटी अनुलग्नक VII Bank Guarantee Annexure-VII	35
11	दर सूची अनुलग्नक - I Rate/Tariff List as Annexure- I	37

DISCLAIMER

- Konkan Railway Corporation Ltd (herein after mentioned as “KRCL”) does not make any representation or warranty as to the accuracy, reliability, or completeness of the information in this bid document. Therefore each bidder should conduct their own investigations and analysis and check the accuracy, reliability and completeness of the information in this Bid Document and obtain independent advice from appropriate sources. The Bidder shall bear all its costs associated with the preparation and submission of its Bid including expenses associated with any clarifications which may be required by KRCL or any other costs incurred in connection with or relating to its Bid. All such costs and expenses will remain with the Bidder and Railway shall not be liable in any manner.
- KRCL shall have NO liability to any Bidder or any other person under the law of contract or the principles of restitution or unjust enrichment or otherwise for any loss, expense or damage which may arise from or be incurred or suffered in connection with anything contained in this Bid Document, any matter deemed to form part of this Bid Document, the award of the License, the information and any other information supplied by or on behalf of KRCL or otherwise arising in any way from the selection process of the License.
- The issue of this Document does not imply that KRCL is bound to select the Bidder or to appoint the Selected Bidder. KRCL reserves the right to reject any or all of the Bids submitted in response to this Bid Document at any stage without assigning any reasons whatsoever. KRCL also reserves the right to withhold or withdraw the process at any stage with intimation to all Bidders who have submitted the Bid.
- KRCL reserves the right to change/ modify/amend any or all of the provisions of this Bid Document at any stage. Such changes shall be notified to all bidders who have bought the tender document. Each bid must be accompanied with self attested photo copies of documents

Instructions for Online Bid Submission

The bidders are required to submit soft copies of their bids electronically on the IREPS Portal, using valid Digital Signature Certificates. The instructions given below are meant to assist the bidders in registering on the IREPS Portal, prepare their bids in accordance with the requirements and submitting their bids online on the IREPS Portal.

ASSISTANCE TO BIDDERS

Any queries relating to the tender document and the terms and conditions contained therein should be addressed to the Tender Inviting Authority (Senior Regional Traffic Manager) for a tender or the relevant contact person indicated in the tender. Any queries relating to the process of online bid submission or queries relating to tender, contact help desk of IREPS portal. For all other queries:

Contact at: 0832-2731093

Mobile Numbers: 9004477510, 9004476082,

सही/-

वरिष्ठ क्षेत्रीय यातायात प्रबंधक
कृते क्षेत्रीय रेल प्रबंधक
कोकण रेलवे कार्पोरेशन लिमिटेड, कारवार
Sd/-

Senior Regional Traffic Manager
For Regional Railway Manager
Konkan Railway Corporation Ltd, Karwar

INSTRUCTIONS TO TENDERER(S)

1. Tender document is not transferable.
2. Only one Tender document shall be submitted for a particular contract by a single party either a Firm or an individual. The Proprietor of more than one company will be considered as a single party and one legal entity.
3. The cost of the Tender Form is 2950/- inclusive of GST (Non-refundable).
4. licensee will be permitted to sell the items as per the approved Tariff & rates as per the **Annexure-I**. The menu and tariff will be decided by the Corporation from time to time and same will be binding on the licensee. Only those PAD brands/products in MRP category items approved by KRCL are to be sold at tea stall.
5. It is mandatory for the licensee to sell Rail Neer (Packaged Drinking Water) chilled or in such quantities & rates prescribed by Railway from time to time. The licensee will be responsible for storing, cooling and distributing 'Rail Neer' to the passengers. In case of non availability/ inadequate supply of Rail Neer by Railway, the Licensee shall be permitted to sell only packaged drinking water of brands as approved by KRCL.
6. Platform vending will not be permitted through the Tea Stall.
7. Konkan Railway Administration shall not be responsible for any delay / difficulties in accessibility of the downloading facility for any reason what so ever. Tenderer(s) are advised to download tender documents well in advance and submit the tender documents before the stipulated time. In case of any discrepancy between the tender documents downloaded from Internet and the master copy later shall prevail and will be binding on the tenderer(s). No claim on this account will be entertained.
8. It is the responsibility of the Tenderer to check any correction or any modification published subsequently through newspaper / website and the same shall be taken into account while submitting the tender. Tenderer shall download corrigendum (if any), print it out, sign and attach it with the main tender document. Tender document not accompanied by published corrigendum/s will be liable to be rejected.
9. Each page of tender document should be signed by the tenderer.
10. The tenderers are expected to visit the site/location and satisfy themselves before submitting their tender (Certificate enclosed as Annexure-V is to be submitted along with Technical Bid). Request for reduction in License fee at any stage shall not be entertained by Konkan Railway.
11. The Earnest Money of unsuccessful Bidders shall be returned, without any interest, as promptly as possible on acceptance of the bid of the successful Bidder or when the selection process is cancelled except in the case of the Selected Bidder whose Earnest Money shall be retained till it has provided a Security Deposit under the License Agreement for the entire license period.
12. The tenderer(s) should also satisfy himself / themselves if a premises is provided by Konkan Railway is available for the Counter at the station. In case there is no structure/stall, then the tenderer will have to construct the same at his own cost at the space identified for the same.
13. In case when the structure is to be constructed by the tenderer, the same should be done so

after obtaining prior approval from the Senior Regional Traffic Manager, Madgaon. The permanent structure constructed for the Counter will become the property of KRCL after the time of completion of allotted tenure or on termination of the contract due to any reasons thereof. Similarly any modification / renovation carried out to the existing / new structure (of permanent nature) during the course of contract will become the property of KRCL. Tenderer(s) will not have any claim on this once the period of allotment is completed or the contract is terminated.

14. The financial bid of only those candidates whose technical bids are approved by the Regional Railway Manager after scrutiny will only be opened. The technical bid will be evaluated on the "Eligibility Criteria" as stated in the tender document
15. The Bidder, once selected shall become "Licensee" and shall be liable to pay License Fee / any other dues as per terms and conditions determined by the Railway.
16. Short listed applicants will be required to appear before the Committee nominated for this purpose for personal interview with original documents/certificates. Corporation will not reimburse any expenses on this account.
17. Government / Railway / PSU/ KRCL servant or any other member of his/her family (as defined in rule no.103 para 17 of the Indian Railway Establishment code-voll) either in their individual capacity or as a partner/ director /agent/ franchisee of a firm/ company, are not eligible to apply.
18. The bidder is fully responsible for all the information / details furnished in the bid documents submitted by him. KRCL reserves the right of rejecting the bid without assigning any reason if it is found that the bidder has given wrong information/ details in the bid document at any time either before or during the finalization of the bid. If KRCL finds that the bidder has obtained the license by giving wrong information /details in the bid document, KRCL has the right to annul the license and terminate the license agreement treating the same as material breach of contract.
19. Decision taken by the Committee nominated for this purpose in awarding the contract will be final and binding on all. No correspondence, whatsoever will be entertained in this regard.
20. KRCL reserves the right not to proceed with the Bidding Process at any time without notice or liability and to reject any or all Bid(s) without assigning any reasons.
21. Canvassing of any kind will disqualify the Tenderer.
22. If a Tenderer expires after submission of his tender or after the acceptance of his offer, the Corporation shall deem such a offer cancelled. If a partner of firm expires after the submission of their offer or after the acceptance of offer, the Corporation shall deem such a offer as cancelled unless the firm retains its character.
23. The Tenderer(s) shall keep the offer open for a minimum period of 90 days from the date of opening of the applications within which period the applicant cannot withdraw his offer subject to the period being extended further if required, by mutual agreement from time to time. Any contravention of the above condition will make the Tenderer(s) liable for forfeiture of his earnest money.
24. It shall be mandatory for the licensee to have a POS/Swipe Machine/ Paytm for acceptance of credit / debit cards from all customers without charging any additional transaction charge. Each sale transaction must be recorded in this billing system.

25. No rebate in license fee shall be allowed due to temporary suspension of trains/ traffic or any development work that Corporation may undertake during the period of contract.
26. Any breach of the conditions referred above by the successful tenderer(s) would render him / them liable to be removed from Konkan Railway as a licensee / contractor and shall be debarred from issuing tender papers for the commercial contracts for a period AS DECIDED BY THE KONKAN RAILWAY.
27. **Coking requirements through electrical induction cooking mode/piped LPG gas connection only .**

Mode of finalization of contract:

- 1.1. Commercial contracts on Konkan Railway will be awarded through open tender based on two-packet system i.e., technical and financial bid. The tenderer should offer two packets consisting of a technical bid i.e. Packet-A and financial bid i.e. Packet-B.

- I. **Envelope 'A'** which shall be opened first and shall contain the basic documents specified as under:

- (a) Name of applicant / Partnership Firm / Company competent to enter into contract under the Indian Contract Act 1972.
- (b) This tender is reserved for bidders belonging to the Scheduled Caste (SC) category only . Bidders must submit valid documentary proof of their SC status (Caste Certificate) issued by concerned government official along with their bid. Any bid submitted by entities not meeting this criterion will be summarily rejected.
- (c) Applicant should be Scheduled Caste category upon that priority code (P1/P2/P3) (See Clause under Eligibility Criteria/Priority).
(The applicant must first belong to the Scheduled Caste category to be eligible , after meeting this requirement applicant will be categorized based on priority code) .
- (d) **Details of experience:** Experience for minimum three years is mandatory in operating similar type of business along with proof thereof.
- (e) **Form of organization:** Partnership/Company/ Trust/Society etc including registration details, copy of chartered or constitution and nature of business. (Not applicable in case of individual applicant).
- (f) **Income Tax Assessment Order:** Applicant has to submit Income Tax Assessment Order for last 3 years.
- (g) **Earnest money deposit:** Tenderer shall submit earnest money deposit in the form of Demand draft drawn in favour of Konkan Railway Corporation Ltd payable at Karwar as per the amount given in the above schedule. Submission of xerox of demand draft is not

acceptable.

- (h) Tenderer has to submit IT returns, Audited balance sheet and P/L account for last three years.
- (i) Turnover of applicant in the relevant /similar business shall be Rs. 25 lakhs p.a for last three financial years.
- (j) **Bank Solvency Certificate:** Applicant has to submit their financial standing in terms of the Bank solvency Certificate (original/copy) from Nationalized/schedule Bank an amount equal to two times of Reserve Price not older than six months (If technically qualified & copy of the Bank solvency Certificate is attached with tender form original of the same should be submitted to qualifying for opening of finance bid)
- (k) **Educational proof:** Copy of educational qualification in case of application submitted by individual.
- (l) Certificate of disability: Not mandatory except where mentioned / required. If required then Certificate issued by Govt. Medical Official in case of physical handicapped to be attached.
- (m) Details of Permanent Account No. (P A N) issued by IT authorities.
- (n) The applicants falling in Land Loser category should enclose the copies of following documents duly attested by a Gazetted Officer.
 - i. Copy of Land acquisition letter issued by Special Land Acquisition Officer, Konkan Railway.
 - ii. 'No Objection Certificate' of other joint holders of the land which KRCL has acquired and by virtue of which tenderer and such joint holders have become land losers and Certificates from concerned authorities for verification of extent of land lost. Further, if the tenderer is not the landloser, then the no objection certificate from all the other family members should be submitted.
 - iii. Certificate issued by Tahsildar/competent authority indicating percentage

of land lost with respect to total land held by the land loser.
- (o) The details of contracts along with the period and the station which the tenderer had or is having with Konkan Railway in the attached format, placed at Annexure IV (**applicable in case of existing contractor only**)
- (p) It will be the responsibility of the tenderer to ensure that all the documents required for fulfilling the eligibility criteria as per NIT/Tender conditions have been properly submitted along with the tender. The offer that are incomplete in any respect or those which are not consistent with the requirements as specified in this tender document shall be liable for rejection. However, Corporation reserves the right to call for any supporting/additional documents as may be deemed fit for evaluation of the technical bid, if required. Decision of the Corporation in this regard shall be final and binding upon the tenderer(s).

II. **Envelope 'B'** (which shall be opened after scrutiny of the basic documents of Envelope-'A') shall only contain Form of Tender indicating financial bid to

be quoted by the tender and no other documents.

- (a) The amount of license fee should be conspicuously written both in figures as well as in words. Any over-writing, correction or insertion should be duly signed by authorized signatories of the tenderer(s).

III. Tenderer(s) should clearly indicate the name and Address of their Firm / Company / Individual, as the case may be, on both the Envelopes and should clearly indicate the name of the contract for which tender(s) have been invited.

IV. All the relevant taxes on license fee, as applicable on date and may become applicable in future during the tenure of the contract shall be payable by the licensee to the Corporation w.e.f 01/01/2017 along with license fee.

V. **Goods & Services Tax:** i) Tenderer should have valid registered GSTIN and required to quote GST registration number in the tender.
ii) This supply order/service contract/works contract is subject to GST Act and subject to GST rules as notified from time to time. Any benefit available to Supplier/Contractor under GST Act due to reduction in input taxes or reduction in the tax rate on output supply should be passed to KRCL.

iii) If applicant is exempted from GST, Declaration/Exemption certificate for the same is required to be submitted.

VI. It may be noted that, the Earnest Money Deposit of the successful bidder may be forfeited and the bidder may be debarred from further participation in Konkan Railway's tender(s) for a period as decided by Konkan Railway Corp. Ltd; on account of non-compliance of the following:

- (a) Acceptance of offer with immediate effect;
- (b) Payment of advance annual license fee before commencement of contract;
- (c) i. Payment of Security Deposit in advance.
ii. Payment of other Security Deposit towards Electricity connection charges etc.
- (d) Execution of Agreement within THIRTY DAYS of award on contract and
- (e) Commencement of the facility as specified in award letter.

VII. Tender(s) will remain valid for a period of 90 days from the date of opening of the Financial Bid in Envelope 'B'. If any tenderer withdraw during the validity period, his Earnest Money Deposit will be forfeited. However, the tenderer(s) can withdraw their Earnest Money Deposit after the validity is over or may extend the validity of their tender(s) with the consent of Konkan Railway.

VIII. The Tenderer will obtain necessary permits as required under law in operation from time to time. The Tenderer will be bound by Labour laws and other State/Central laws as applicable.

IX. No rebate in license fee shall be allowed due to temporary suspension of

trains/ traffic or any development work that Corporation may undertake during the period of contract.

- X. Any breach of the conditions referred above by the successful tenderer(s) would render him / them liable to be removed from Konkan Railway as a licensee / contractor and shall be debarred from issuing tender papers for the commercial contracts for a period AS DECIDED BY THE KONKAN RAILWAY.
2. **Tenure of Contract and guidelines for extensions:** The tenure of contract will be NINE years. The first allotment of the contract will be done for a period of FIVE years and thereafter a screening committee will be nominated to evaluate the working performance. On the recommendations of screening committee a further extension of FOUR years may be granted.
3. **Payment of License Fee:** Successful contractor has to pay the following amount in advance :
- License fee in advance (Bid amount quoted by tenderer plus applicable GST)
 - Security deposit - 20% of the license fee in case of static units.
 - Security deposit in respect of electricity consumption charges - Rs.3000/- per commercial establishment except mobile units or as advised by Electrical department whichever is higher.
 - Electricity connection charges.
 - Electricity & water consumption charges.
- 3.1. Provisional license fee of Rs.2,20,000/- is fixed as reserve price, once the Tea Stall is started, sale assessment will be carried out and license fee will be fixed based on the sale assessment or bidding amount whichever is higher
- 3.2. 4.2.
- (a) In case no revision is undertaken in rates of the items sold during the year, the license fee shall increase by 3% every year.
 - (b) In case, revision in rates of items sold is undertaken during the year, the license fee shall be revised to 3% plus additional increase by 10% of the % age increase in rates.
- 3.3. The amount should be deposited in the form of RTGS/NEFT or any other electronic mode of payment as advised by the Corporation from time to time.

Eligibility criteria :

- a) A firm / Company / Association of Person (AOP) / Individual who are competent to enter into a contract under Indian Contract Act.
- b) Caste Certificate (SC) issued by concerned government official.
- c) Bank Solvency Certificate: Applicant has to submit their financial standing in terms of the Bank solvency Certificate (original/copy) from Nationalized/schedule Bank an amount equal to two times of Reserve Price not older than six months (If technically qualified & copy of the

Bank solvency Certificate is attached with tender form original of the same should be submitted to qualifying for opening of finance bid)

- d) Experience for minimum three years in operating similar type of contracts along with proof thereof.
- e) IT returns of last three years, Audited balance sheet and P/L account for last three years.
- f) Land loser certificate in case of land loser/applied under P-1 category.
- g) Turnover of applicant in the relevant /similar business shall be Rs. 25 lakhs p.a for last three financial years.

4. **Priority:** In order to provide the earning opportunity to land losers who have not been given job in KRCL, one stall shall be allotted under Priority P-1 for his livelihood. Considering the same the provisions for allotment of commercial contracts shall be as under:

- i. **Priority-1 (P-1):** Fresh landlosers (first time entry)/ existing landloser contractors holding single unit with its contract validity upto one year ahead of new notification. The landloser contractors who held the contract in the past but are not holding any contracts on date of notification shall also be considered under Priority P-1.
- ii. **Priority-2 (P-2):** Any Commercial contractor (including landloser) who has successfully completed six years or more contract period in KR on the date of notification on a similar establishments. (Existing contractor as specified below)
- iii. **Priority-3 (P-3):** Other than P-1 and P-2.

Definition of Existing Contractor:

- Any commercial contractor who has successfully completed six years or more contract period in KR on the date of notification on a similar commercial establishments. In case of mobile units like pantry car contracts, in-train vending, the requirement of experience for similar commercial units will get expanded to any commercial catering contracts and vice versa.
- The contractors having completed six successful years of contract over KRCL but not holding any Commercial Units on date can retain their status as existing contractor up to three years from the date of closure of their last contract.
- The landloser holding single unit and with validity upto one year ahead of the new notification will be considered as not holding any unit.
- If any contract of any contractor has been prematurely terminated due to violation of terms and condition of the contract, such contractor will cease to be an existing contractor for three years.

5. **Selection Procedure:** Technical bids of Priority-1 (P-1) will be opened first. After technical scrutiny financial bid of those found suitable would be opened. If there are no applications under Priority-1 (P-1) or nobody is found suitable after technical evaluations, bids received under Priority- 2

(P-2) would be considered for technical evaluation. If no applications received under Priority 1-2 (P-1 & P-2) or nobody qualified after technical evaluations, applications received under Priority-3 (P-3) would be considered.

6. **Earnest Money Deposit:** The tender must be accompanied by Earnest Money Deposits (EMD) in the form of Demand Draft, Pay Order from Nationalized Banks or approved Scheduled Banks only in favour of Konkan Railway Corporation Ltd., payable at Karwar. Tender forms not accompanied by EMD will be summarily rejected.
 - a) The tenderer shall hold the offer open till such date as may be specified in the tender. It is understood that the tender documents have been sold/issued to the tenderer and the tenderer is being permitted to tender in consideration of the stipulation on his part thereafter submitting his tender, he will not recede from his offer or modify the term and conditions thereof in a manner not acceptable to Regional Railway Manager/Karwar. Should the tenderer fail to observe or comply with the foregoing stipulation, the Corporation shall forfeit the earnest money deposit. If the tender is accepted, the amount of earnest money will be adjusted against the license fee.
 - b) The earnest money of the unsuccessful tenderer(s) will have as hereinbefore provided be returned to the unsuccessful tenderer but the Corporation shall not be responsible for any loss or depreciation that may happen to the security for the due performance of the stipulation to keep the offer open for the period specified in the tender documents or to the earnest money while in their possession, nor be liable to pay interest thereon.
 - c) Successful tenderer has to make the payment of license fee immediately after allotment. EMD amount will be forfeited if the successful tenderer does not accept the offer.
7. Konkan Railway reserves itself the right to extend the date of receiving / opening of the bids, as well as extend the validity of the tender.
8. Konkan Railway reserves right to reject any or all tender(s) in part or in full without assigning any reason.
9. **Language of Bid :** The bid prepared by the Bidder, as well as all correspondence and documents relating to the bid exchanged by the Bidder and KRCL, shall be written in English language. Any printed literature furnished by the Bidder may be written in another language as long as such literature is accompanied by a translation of its pertinent passages in the English language duly authenticated by the bidder, in which case, for purposes of interpretation of the Bid, the translation shall govern.
10. **Execution of Agreement:** The successful Tenderer shall be required to execute an Agreement to license with the Konkan Railway for operating this facility (Tea Stall) according to the Terms & Conditions of the

Contract. The Tenderer whose tender is accepted shall be required to appear at the Office of the Assistant Commercial Manager, Madgaon in person, or if it is a firm or Corporation, a duly authorized representative shall so appear, and to execute the contract agreement within one month after notice that the contract has been awarded to him. Failure to do so shall constitute a breach of the agreement effected by acceptance of the tender in which case the earnest money accompanying the tender shall be forfeited by the Corporation as liquidated damages for such default. Every contract shall be complete in all respect of the documents it shall constitute. All expenses in drawing up the agreement and the cost of the stamp duty, if any, shall be borne by the successful tenderer.

Ceiling limit for holding number of contracts:

10.1. Priority is given as a welfare measure to provide livelihood to those affected by land acquisition for construction of Konkan Railway. This policy cannot be an instrumental in enrichment for a few. Hence In order to ensure proper service through wider participation ceiling limit for holding maximum number of units by a contractor shall be as under:

- a) Land losers, land losers in partnership/Society holding one unit:
- b) In the capacity of individual landloser or landlosers in partnership only one unit during the tenure of the contract. It is further clarified that, they can hold only one unit under category 'P-1'.
- c) The landloser holding stall at the time of applying for additional stall will be considered as holding a stall under priority-1, irrespective of the priority under which the stall was allotted. As the priority in allotment is given to provide earning opportunity to the landloser, till such time the landloser is holding one stall (irrespective its priority of allotment), allotment of another stall under P1 category will not be considered.
- d) It is further clarified that, such landloser can apply for stall under priorities other than 'P1'. However, the total units hold by him at any given time should not be more than those prescribed as below:

Minor Catering Units

SN	Name of establishment / contract	S.N	Name of establishment / contract
1	Kokam stalls	2	Mobile trolleys for (a) tea/coffee/snacks, (b) fruits, Any other type as decided by the Corporation
3	Ice cream stall	4	Cyber cafe
5	Kokam stall / local products stall	6	Chinese stall
7	Fruit Juice stall	8	Milk Parlour / Booth
9	Fast food stall	10	Ethnic food stall
11	Water vending machines		

Minor Non-Catering Units

SN.	Name of establishment / contract	S.N	Name of establishment / contract
-----	----------------------------------	-----	----------------------------------

1	Book stall	2	Curio – mobile trolley
3	Parking stand	4	General stores
5	Halt agents	6	Advertisements at stations
7	Cloak Room	8	Taxi stand / Pre-paid taxi

Major Catering Contracts :

SN.	Name of establishment / contract	S.N	Name of establishment / contract
1	Pantry Car Contract	2	In-train vending contracts
3	Veg / Non-veg Restaurants	4	Automatic vending machines

Major non catering contracts:

SN.	Name of establishment / contract	S.N	Name of establishment / contract
1	Personal Weighing machines	2	Executive lounge
3	Town Booking Agencies (TBA)	4	Advertisements – interior and exterior portion of trains
5	Automated Teller Machines (ATMs)	6	Weighbridge for trucks

Notes:

- *The land losers can apply under priority 'P-1' for one contract only on entire KR. (The bidders already holding one unit can apply under priority P-2). As the priority in allotment is given to provide earning opportunity to the landloser, till such time the landloser is holding one stall (irrespective of its priority of allotment), allotment of another stall under P1 category will not be considered.*
- *The landloser with contract validity upto one year ahead of the new notification will be considered as not holding any unit.*
- *In case there is no response to the first notification, 2nd notification will be issued. If no response in 2nd notification also, then the contract can be considered for allotment beyond the ceiling limit in the 2nd notification.*
- *The intrain vending contract for special train shall not be taken into account for the purpose of ceiling limit.*

11. The catering agency or proprietor/partner/vendor/power of attorney holder should not have any criminal record presently or in the past or should not have previous history of police/court cases. Such offers/agencies applications will not be processed and completely rejected as decided by KRCL without citing reason/informing to the agencies/bidders. The agency shall not have any right whatsoever in this rejection by KRCL. This is applicable even after awarding the contract or during the contract period, if KRCL detects the above after awarding.
12. The applicant should give a self undertaking in support of the terms & conditions specified in item number 14 above as per format enclosed as Annexure "VI". This is to be submitted on the Hundred Rupees Stamp paper duly signed by the bidder/contractor.

13. Tenderer should sign all the pages of tender documents and should submit the same alongwith technical bid in original. In case the tender document is downloaded from website, the same copy shall be submitted duly signed in each pages.
14. All the above guidelines will form part of the Notice Inviting Tenders (NIT).

***** 000 *****

Draft License Agreement for Tea Stall

This AGREEMENT is made and executed at **CBD BELAPUR, NAVI MUMBAI** on this ____ day of _____
____ 2024

BETWEEN

Konkan Railway Corporation Limited (KRCL) a Company incorporated under the Companies Act 1956 having its registered office at Belapur Bhavan, Sector 11, CBD Belapur, Navi Mumbai – 400614, and represented by Shri _____, its _____ (Designation) and Authorised Signatory, hereinafter together referred to as the “KRCL / Corporation / Licenser / Railway / Railway Administration”, which expression shall unless it be repugnant to the context or meaning thereof be deemed to mean and include its representatives, successors in office and assigns) **being Party of the First Part ;**

AND

Shri _____ a sole proprietor of a Proprietorship firm residing at _____
_____ (Address) , hereinafter together referred to as the “Licensee / Contractor / Successful Bidder”, which expression shall unless it be repugnant to the context or meaning thereof be deemed to mean and include its successors, legal representatives, administrators and assigns) being party of the **Second Part.**

WHERE AS the Konkan Railway Corp. Ltd. invited tender from the open market for the contract for Tea Stall at Madgaon Railway Station at Platform No.4.

AND WHEREAS highest quotation given by the Licensee was accepted by the Corporation vide letter No. ____dated__.

AND WHEREAS the contractor agreed to perform the contract work.

AND WHEREAS Shri _____, Licensee, do hereby agree to abide the following conditions.

NOW THIS AGREEMENT WITNESETH AND IS AGREED BETWEEN THE PARTIES HERETO AS FOLLOWS:-

1. Scope of the Contract :

- (a) KRCL shall give space ad-measuringsq.ft. Earmarked for the construction of temporary structure of tea stall at Platform No. 4/5 at Madgaon Railway Station. The Licensee shall at his own cost construct the structure of Tea stall within the allotted space only after obtaining prior approval of the Corporation for the material used for the construction of temporary structure of the tea stall. All structures facilities incorporated by the Licensee in the premises and any other adoption from the premises shall be considered to be property of the Corporation and the Licensee shall not be entitled to any compensation at any time including at the time of termination of the License. The showcases, glass cabinets and furniture which are not affixed to the premises are exempted and they may be removed by the Licensee.**
- (b) The Licensee shall be solely responsible for the maintenance of the tea stall structure from time to time. The tea stall structure should be well maintained and the Licensee shall be solely responsible for any loss or injury to any person deployed by the Licensee, to passenger or any third person.**

(c) All internal partitioning and decoration of the premises as provided by the Corporation will be the responsibility of the Licensee. However Water / Electricity connections will be provided as per the requirement and all charges and rentals payable for the consumption and use of such amenities and services will be at the cost of the licensee. The Fitting and furnishing which the licensee intends to incorporate in the premises shall be made with prior approval of the Corporation and they shall be of the standard specification and scale as approved by the Corporation.

(d) The Licensee shall be permitted to use the tea stall at Platform no. 4/5 at Madgaon Station for sale of only those Articles permitted to sale as per the License agreement and shall not use the Tea Stall for sale of other Articles not included in the approved list of articles nor any banned articles as per the law.

2. Validity of the Contract : The Contract shall be deemed to come into force and have effect from the date of execution of the agreement. This contract agreement shall be valid initially for a period of FIVE years and thereafter a screening committee will be nominated to evaluate the working performance. On the recommendations of screening committee a further extension of FOUR years may be granted.

3. Payment Terms : The Licensee shall make the payment as follows;

(a) License fee in advance (Bid amount quoted by tenderer plus applicable GST)

(b) Security deposit in respect of electricity consumption charges - Rs.3000/- per commercial establishment except mobile units or as advised by Electrical department whichever is higher.

(c) Electricity connection charges.

(d) Electricity & water consumption charges.

(e) Provisional license fee of Rs.2,20,000/- is fixed as reserve price, once the Tea Stall is started, sale assessment will be carried out and license fee will be fixed based on the sale assessment or bidding amount whichever is higher

(f) In case no revision is undertaken in rates of the items sold during the year, the license fee shall increase by 3% every year.

(g) In case, revision in rates of items sold is undertaken during the year, the license fee shall be revised to 3% plus additional increase by 10% of the % age increase in rates.

(I) The amount should be deposited in the form of RTGS/NEFT or any other electronic mode of payment as advised by the Corporation from time to time.

(j) Security Deposit :

1. The successful Tenderer shall be required to submit Security Deposit equivalent to 20% quoted license fee of contract in the form of irrevocable Bank Guarantee (Format of Bank Guarantee as per **Annexure-VII**) issued from nationalized and scheduled commercial banks only, valid for a period of five and Half years within 15 days from issue of Letter of Acceptance. If the licensee fails to furnish the Security Deposit within this period, the contract shall be terminated and the EMD/ Bid Security and License fee shall be forfeited.

2. KRCL shall have right to adjust the security deposit in part/in full for any loss sustained by the Railway in receiving its dues whatsoever, arising out of this contract, or, any other contract, between the parties hereto, or due to any breach of the agreement.
3. Security Deposit will be refunded on satisfactory completion of the contract period taking into consideration that all Railway dues are cleared.
4. In the event of security deposit or any portion thereof being forfeited, appropriated, applied or used by the Corporation under the provisions of this Agreement, then the Licensee shall on demand provide further security in the place of the security forfeited, appropriated, applied or used as aforesaid so as to make up the security deposit to the amount required as aforesaid. In the event the licensee fails to provide amount so required, the license is liable to be terminated.

(k) **Delay in payment:** The Licensee has to pay the annual license fee in advance as per the stipulated time. For delayed payment, interest @18% p.a. will have to be paid for the number of days of delay. The days of delay means the time taken for payment of license fee from due date.

(l) **Calculation of reserve price / license fee:** For Class I category stations:

- (a) In case no revision is undertaken in rates of the items sold during the year, the license fee shall be increased by 3% every year.
- (b) In case, revision in rates of items sold is undertaken during the year, the license fee shall be revised to 3% plus additional increase by 10% of the **percentage** increase in rates of the items.

4. Responsibilities of the Licensee :

- (1) The Licensee shall offer for sale only good and wholesome articles at the rates approved by the Corporation from time to time and shall give the prescribed weight / numbers. A tariff of **all the articles which will be available for sale at tea stall**, showing their rates as approved by the Corporation shall be displayed **at** the prominent place **in bold letters in the prescribed font of** as directed by the corporation for the information of public. (Tariff is enclosed in Annexure-I).
- (2) **The Licensee shall always have the stock in hand required to prepare the food items as per the displayed articles list offered for sale,** subject at all times to the inspection of any of the Officers or servants of the Corporation duly authorized in that behalf, who shall have the right to reject and prohibit the sale of any article that, they may be consider stale, unsuitable, unwholesome or objectionable; such articles as shall be rejected or the sale of which is prohibited shall forthwith be destroyed and be replaced by other approved articles by the Licensee with all reasonable dispatch.
- (3) The Licensee shall maintain the commercial establishment allotted to him fully equipped, and shall be kept open preferably between 0500 hrs and 22:00 Hrs. or as per the requirement of the Corporation.
- (4) The Licensee, his servants and agents shall be entitled to use all ways, path and passages as may from time to time be maintained on the said station premises subject to such rules and regulations as may be imposed by the lawful authority of the Corporation.
- (5) The Licensee shall ensure that, the staff will attend promptly to the requirements of the passengers and they keep themselves clean and tidy and **well** behave courteously and

- politely** with civility towards the passengers that may have occasion to use the said premises.
- (6) The Licensee, his agents and servants shall observe, perform and comply with all rules and regulations of the Shop and Establishment Act, Factories Act, Industrial Disputes Act, Minimum Wages Act and the provisions of any statutory law applicable to the Licensee including any rules and regulations made by the Corporation or any other Department of Government and or local body or administration in force from time to time and to the business which the Licensee is allowed to carry on under this Agreement and to the area in which the said premises are located.
- (7) The Licensee shall ensure compliance of Labour Laws e.g. for registration with EPFO and ESI purposes and the Licensees / Company / Agency should also ensure compliance of Contract Labour provisions too.
- (8) The Licensee will obtain necessary permits as required under law in operation from time to time. The licensee will be bound by Labour laws and other State/Central laws as applicable.
- (9) All the relevant taxes on license fee, as applicable on date and may become applicable in future during the tenure of the contract shall be payable by the licensee to the Corporation w.e.f 01/01/2017 along with license fee.
- (10) Goods & Services Tax: The Licensee** should have valid registered **under the** GSTIN. The supply order/service contract/works contract is subject to GST Act and subject to GST rules as notified from time to time. Any benefit available to Supplier/Contractor under GST Act due to reduction in input taxes or reduction in the tax rate on output supply should be passed to KRCL.
- (11) The licensee should comply all the statutory registration like Sales Tax and EPF. The licensee shall also pay all taxes viz. Sales Tax, etc. whatsoever payable or here after to become payable to State/Central Govt. **Authority** , Municipality or any other local body and maintain proper record of such payments and keep the same open to inspection by the Corporation or any other person authorized by the Corporation.
- (12) The licensee shall at his own cost maintain the premises in a proper state of cleanliness and abide by such directions as may be given by the Corporation and such other departments as may be entrusted by the rules and regulations with the works of inspection and enforcement about the conditions of sanitation, cleanliness and hygiene. If the premises are not maintained in reasonably clean conditions by the licensee, Corporation shall have powers to get the premises cleaned at the risk & cost of the licensee and recover liquidated damages and can take other actions like imposing penalty **and or** termination of the license.
- (13) The Licensee shall provide two numbers of good looking **clean** dust bins for the use of passengers for putting the litters/waste. The dustbins shall be emptied by the Licensee periodically and keep the dustbins clean.
- (14) The licensee shall comply with requirements of all standard health clauses including those given below:
- a)** The Health Officer/Medical Officer of Corporation or persons authorized by them may without notice, enter the premises any time and inspect the premises, raw materials, instruments and implements used by the Licensee, **food articles tea coffee and cold drinks etc.. kept for sale.**
 - b)** All the instructions given by the Health Officer / Medical Officer of the Corporation of any kind pertaining to prevention of infectious diseases, rodent control etc. shall

be carried out by them and his agent and servants.

- c) The Licensee shall notify to the Medical Officer about suspected infectious disease and may be inspected by him and advised to take precautionary measures and preventive measures considered necessary.
- d) The Licensee, his agents and servants shall not abuse the water sources, drainage facilities in the railway premises so as to create a nuisance or in sanitary situation prejudicial to public health.
- e) The Licensee agrees to bear the cost of chemical analysis of the articles sold, should such examination be considered necessary in the public interest by officials of the Railway Administration or of any other local or competent authority.
- f) In the event of any default, negligence or breach in the opinion of the Corporation, on the part of the licensee in complying with either of these conditions specified, the Corporation will be entitled and be at liberty to determine the Licensee forthwith and resume possession of the premises without payment of any compensation or damages and forfeit in full or in part the amount deposited by the Licensee for due performance of the Agreement.

(15) DEPLOYMENT OF WORKERS FOR TEA STALL :

a) Licensee shall employ only such servants / vendors as shall have good character and as well behaved and skillful in their business. He shall furnish the Corporation **information** in writing with the names, parentage, age, residence and specimen signature or thumb impression of all servants whom he proposes to employ **to work for operation of tea stall.** before they are so employed and the Corporation shall be at liberty to forbid the employment of any person whom it may consider undesirable.

Number of Vendors Permitted:

Stn. Category	Tea Stalls
Class -1	<u>2</u> per shift

- b) **The servants / vendors employed by him shall be under the general discipline of the Corporation and he shall also have the character of all persons employed by him verified by the police to the satisfaction of the Corporation, before the employment.**
- c) The Licensee(s) or his/their servants shall wear such uniform and metal badges as may be approved by the Chief Commercial Manager. The uniform and the metal badges will be provided by the licensee(s) at his/their costs. The Licensee(s) shall discharge from his/their service and employee who shall in the opinion of the Corporation misconduct himself or be in any way unfit or unsuitable for the purpose of business to be carried out in the said premises.
- d) The servants / vendors of the Licensee shall always be properly dressed in approved colour which should be neat and clean. The name of the employee shall be depicted in bold letters on the front side of his dress so as to be easily recognized by customers. The Licensee or a duly authorized and competent Manager or vendor and paid by the Licensee shall remain present in person to manage and supervise the business to be carried on under the provision of this agreement and to see that the obligation of the licensee(s) under the agreement are duly performed and observed.
- e) The Licensee(s) or his/their Manager shall, in the event of temporary inability of

his/their own any of his/their part to supervise the work due to indisposition or any other unforeseen cause, ensure the **continuity** of the supply to the public by temporary arrangements with **the** prior approval of the Corporation.

16) SUPPLY & SERVICE OF FOOD ARTICLES ON TEA STALL :

(A) The Licensee(s) shall charge to the public for items such prices only as have been agreed upon and approved by the Corporation from time to time and the Licensee(s) shall exhibit a tariff or list or such prices in the Tea stall in such manner and places as the Corporation may from time to time direct, failing which Corporation shall have full powers at its discretion to impose any penalty.

(B) The Licensee(s) agree(s) to sell only Rail Neer water for the price fixed by the Corporation. If the Licensee will charge more than the price prescribed the Licensee shall be liable to pay the fine as fixed by the Corporation.

(C) The licensee and his salesman shall not stock or sell or permit to be brought in and use wine, beer and other spirituous liquors, cocaine, opium, morphine, ganja(hemp) and any other intoxicants in the said premises.

(D) The Licensee shall not use Plastic trays / containers for serving food stuffs. Trays/Containers made from bio-degradable eco-friendly materials only be used for this purpose. Licensee will ensure that the used trays/containers, disposable glasses etc. left by the passengers are picked up by his vendors and disposed off from the station premises at a nominated location on regular basis.

(E) The articles to be offered for sale, of which a sufficient supply must always be kept on hand by the Licensee, shall be subject at all times to the inspection of any of the Officers or servants of the Corporation duly authorized in that behalf, who shall have the right to reject and prohibit the sale of any article that, they may be consider stale, unsuitable, unwholesome or objectionable; such articles as shall be rejected or the sale of which is prohibited shall forthwith be destroyed and be replaced by other approved articles by the Licensee with all reasonable dispatch. The Licensee agree to keep a sufficient supply of pure milk always available for sale to passengers on demand.

(F) For requirement of Cooking of the Food Items at the Tea stall shall be done through electrical induction cooking mode/piped LPG gas connection only .

(G) That the licensee will ensure that the quantity should be kept wholesome and hygienic and will further ensure that surroundings are kept clean and tidy. Items should be kept covered with wire mesh covering.

17) MEASURES FOR SECURITY, SAFETY & MAINTENANCE OF TEA STALL :

(A) The Licensee would be required to install adequate number (as may be decided by the In- charge of the Fire service or any other authorized officer of the Corporation depending upon the area) of fire extinguishers in the licensed premises at his cost before commencement of business.

(B) Provision of Fire protection system as per building code must be provided by the licensee at his cost before commencement of business.

(C) The Licensee shall not damage the premises for any kind and if so, the Corporation shall be entitled to repair the damage or make the requisite replacement and call upon

the Licensee to reimburse cost thereof which the Licensee undertakes to pay forthwith on demand.

(D) The Licensee shall keep the Tea stall as well as containers, utensils and table equipment in a clean and sanitary condition to the satisfaction of the Corporation and shall at all reasonable time give access to all officers and persons appointed in this behalf by the Corporation to inspect the place without any objection. Any disinfecting ordered by the Corporation Officials, shall be done by the Licensee at his / their own cost to the satisfaction of the Corporation.

(E) The Licensee shall provide sufficient number of receptacles of a type approved of by the Corporation for articles which included in this License to prevent contamination by flies and other insects. All foodstuffs, whether cooked/ prepared or raw/ uncooked shall be kept in fly or rat proof receptacles, as circumstances may require and such receptacles to be provided by the Licensee at his own expense.

(F) The licensee shall at his own cost maintain the premises in a proper state of cleanliness and abide by such directions as may be given by the Corporation and such other departments as may be entrusted by the rules and regulations with the works of inspection and enforcement about the conditions of sanitation, cleanliness and hygiene. If the premises are not maintained in reasonably clean conditions by the licensee, Corporation shall have powers to get the premises cleaned at the risk & cost of the licensee and recover liquidated damages and can take other actions including termination of the license.

(G) Disposal of Garbage is the responsibility of the licensee. Corporation may impose suitable penalty for not maintaining the stall and surrounding area clean.

(H) The Licensee shall comply with the following on electrical safety:

(i) The licensee hereby agrees to provide necessary training to the employees posted in the licensed premises for handling fire extinguishers as provided in the licensed premises.

(ii) The Licensee shall get their electrical circuit tested, at least once in a year and any defect noticed should be rectified immediately.

(iii) Any modification in electrical circuit at any time should be carried out with the prior approval of Electrical Department of Corporation.

(I) The Licensee shall maintain a complaint book in a prominent place in the premises and in such a way that it is easily accessible to any person who wishes to record any complaint and the said book shall be open for inspection by the Corporation. A notice board shall be displayed prominently by the Licensee at the stall with regard to the availability of complaint book.

(J) The Licensee shall not damage the premises for any kind and if so, the Corporation shall be entitled to repair the damage or make the requisite replacement and call upon the Licensee to reimburse cost thereof which the Licensee undertakes to pay forthwith on demand.

18) LEGAL RESPONSIBILITIES OF THE LICENSEE :

(1) The Licensee will at all time duly observe the provision of the Employment of Children Act XXVI of 1938 and any re-enactment or modification of the same and will not employ or permit any person to do any work for the

purpose of or under the provisions of this Agreement in contravention of the provisions of the said Act.

- (2) The Licensee(s) shall be responsible for compliance with provisions of the Hours of Employment Regulations in respect of the staff employed by him/them in the manner decided upon by the appropriate authorities.
- (3) The Corporation is exempted from all liability howsoever caused, under the Workmen's compensation Act 1923 in respect of injury effected by or the death of the Licensee or servants employed by him and the Licensee shall indemnify the Corporation from and against all claims made under such Act and all costs and expenses incurred by the Corporation in respect thereof.
- (4) The Licensee(s) shall be responsible for compliance with the provision of untouchability (offences) Act, 1955 and ensure that the provision made therein are strictly complied with. Any disregard of the provision of the said Act shall entail termination of the said agreement.
- (5) The Licensee shall personally supervise the business. The Licensee shall personally attend to all negotiations as well as correspondence with Corporation on the following matters:-
 - (i) Extension / renewal of contracts / allotment of additional facility increase in number of vendors etc.
 - (ii) Policy matters.
 - (iii) Complaints and other matters relating to performance of the contract.
- (6) As per the Food Safety and standards (Licensing and Registration of Food Business) Regulations 2011, licensee have to obtain registration or license to carry out business from the Registering Authority or Licensing Authority of KRCL.
- (7) As per the provisions of section 38 and Rule 2.1.3 (4) of Food Safety and Standards Act 2006, Rules 2011, the Food Safety Officer may take sample(s) of any prepared food or raw materials or any other item/items which appears to be Food Safety Officer to be intended for sale or to have been sold for human consumption and send them for analysis. If such samples are found adulterated or unsafe or sub standard or mis-branded or containing extraneous matter or not conforming to standards of the act, the designated officer shall take appropriate and necessary action as per provision of section 42, Rule 3.1 etc. Penalties as per provisions under chapter IX (Offences and Penalties) and elsewhere provided under the Food Safety and Standards Act, 2006 shall be imposed by the authorities given due powers under Food Safety and Standards Act 2006.
- (8) The Licensee(s) shall present himself/themselves if he/they is/are having personnel dealing with the customers and also send each servant before appointment to the Medical Officer or Medical attendant authorized by him for medical examination and after appointment shall send each servant for periodical medical re-examination at regular intervals as decided by Corporation from time to time. He/they shall also present himself/ themselves for medical examination at the same intervals if he/they deal personally with customers.
- (9) The License holder will be a private contractor and cannot claim any right as to any employment **in KRCL and or** including the continuation of the license.

5. Rights and Responsibilities of KRCL :

5.1 The administration reserves the right to allot one or more similar contracts, in the station premises as and when decided.

5.2 The Corporation shall not be responsible in any way for loss or damage by any means caused to the Licensee's stock or property.

The Corporation will reserve the right to impose penalty for any unsatisfactory services of licensee adjudged by the Corporation on the basis of inspection, adverse reports, public complaints, court judgments, etc. The decision of the Corporation is in either of the cases will be final.

5.4 Upon breach by the licensee of all or any of the terms stated in this agreement and / or if in the opinion of the Corporation the licensee and / or his staff is not conducting sales in a satisfactory manner and / or if in the opinion of the Corporation or other officer of the Corporation duly authorized on its behalf, **on receiving** a complaint made by the public be substantiated, the Corporation or other officer of the Corporation duly authorized on its behalf or the Chief Commercial Manager of the Corporation may at their/his discretion impose a penalty not exceeding Rs.1,00,000/- (Rupees One lakh only) which the Licensee agrees to pay or may at their or his discretion summarily and without notice or compensation, at any time during the period of this agreement, and without prejudice to any other rights or remedies to which the Corporation may be entitled under this Agreement or by law terminate forthwith these presents and forfeit all license fees and other sums that may have been paid by the Licensee hereunder.

Action in case of unsatisfactorily performance: In case of any shortcomings in performance noticed during the inspections, through complaints, press reports etc Corporation may impose the penalties on the contractor. The authority for imposing such penalties and the limit for the same shall be as under:

Commercial Supervisors – Upto Rs. 500/- per incidence.

Sr.Regional Traffic Manager / Senior Commercial Manager / Assistant

Commercial Manager – Upto Rs. 5000 per incidence.

Dy.Chief Commercial Manager – Upto Rs. 25,000 per incidence.

Chief Commercial Manager – Upto Rs.1,00,000 per incidence.

When nature and gravity of the incident is severe and major penalty is warranted, same shall be decided by administration after making inquiry through the committee nominated by CCM and on acceptance of the inquiry report by CCM which shall be binding on the contractor. Further appeal lies with D(O&C) and mercy appeal lies with CMD.

5.5 3.5 The Corporation shall have the power, if required, for the Tea Stall to be removed from the position in which it has been erected and to be placed in some other position whereupon the Licensee shall forthwith comply with any such requirement. The cost of such removal shall be borne by the Licensee.

5.6 The Licensee shall not without the prior consent of the Corporation close down or remove the Tea Stall. In the event of the Tea Stall being closed without the consent of the Corporation, it shall be open for the Corporation, to allow any other party to sell the articles as stated in the agreement without in any way

being liable to the licensee for having granted such permission.

- 5.7 The Corporation reserves the right to allot one or more similar contracts, in the station premises as and when decided.
- 5.8 The Corporation do not recognize any Association of the Traders and in case any negotiation/bargain necessary with regard to the clarification of the Terms & Conditions of the License or modification thereof such negotiations should be sought by the Licensee alone and no collective representation / bargaining will be entertained.
- 5.9 The Corporation shall have the right to prohibit the sale of particular items when the Licensee is not in possession of such equipment as the Railway Administration considers necessary for the preparation, sale of such items, under the satisfactory and hygienic conditions and such restrictions will remain effective until such time the Licensee is in possession of the equipment considered necessary. If satisfactory equipment is available with the Licensee, but it is not used properly, the sale of items concerned may be prohibited.
- 5.10 The Corporation reserve the right to impose the suitable penalties in the event of failure on part of the contractor as under:
- a) Any licensee's staff found drunk/indulging in bad conduct after proper charge investigation.
 - b) Any staff of the licensee found creating nuisance.
 - c) Any other reasons found appropriate.
- 5.11 Any amount imposed as a fine by Railway Administration for irregularities committed by the contractor, shall be paid within 15 days period failing which it shall be treated as breach of agreement.

6. Indemnity :

- (1) The Licensee shall Indemnify the Corporation from/against any claims made or damages suffered by the Corporation by reason of any default on the part of the Licensee in the due observance and performance of the provisions of any law which may be related to the purposes of this Agreement and to the area in which premises are located.
- (2) The contractor agrees to indemnify the KRCL against any loss or damage to the property of the KRCL and/or against any claims under any Act in force including workmen's Compensation Act made for the employee of the KRCL or any Third party for death, disablement or injury to persons whatsoever, arising out of or in any way of compensation, costs, charges or expenses in this connection shall be considered reasonable and shall be reimbursed by the contractor to the KRCL immediately on demand.
- (3) To indemnify Railway against contravention of laws by contractor :- The contractor undertakes to indemnify the Railway against fine, penalty, costs etc. imposed on the Railway by any authority due to contravention of any law statute etc. of the State or Central Government or local bodies by the Contractor in the course of the contract by exhibiting any advertisements **on stall** which is contrary to such laws.
- (4) The Contractor shall comply with all relevant statute including Contract Labour (Regulation & Abolition) Act, and, Rules, Payment of Wages Act, and, all other Labour Laws, as applicable to the subject Tender work and Contract and, keep KRCL fully indemnified against any claims arising under any such Statute, whatsoever.

No Railway facilities such as pass, concessional ticket, consideration for or employment in Railways will be entertained to Contractor's employees. The Contractor shall be fully responsible for the welfare of his employees and KRCL shall not be responsible for any claim filed by the Employee of the Contractor before any Court or any Authority for any benefit, loss or damages or compensation.

(5) The Contractor shall indemnify KRCL from all the claims filed by passengers/consumers visit the cafeteria for any loss, damages, non satisfactory services under the Consumer Protection Act or for any misbehaviour by contractor's employee or any dispute amongst the contractor and his consumers under any applicable laws. The Contractor shall be solely responsible for the consequences of the same and KRCL shall reserve the right to terminate the contract for any such serious complaint filed against the contractor or his employees.

(6) The business of the Licensee to be carried on in the Tea Stall of the Corporation shall be carried on at the sole risk of the Licensee, and the Licensee shall indemnify the Corporation from and against all liability for damages, costs, charges and expenses, both legal and otherwise, to which the Corporation or any of its servants may be put by reason of any loss or injury caused to or suffered by any passenger or railway employee by bad or contaminated articles sold or supplied in the said premises by the Licensee and/or any loss or damage caused to the Corporation through the negligence or fraud of the Licensee, his servants or Agents. Such damages cost, charges and expenses shall be paid by the Licensee to the Corporation immediately on demand being made there for.

(7) The licensee shall indemnify and save harmless the Corporation from and against all actions, **Court cases**, proceedings, losses, costs, damages, charges, claims and demands of every nature and description brought or recovered against the Corporation by reason of any act or omission of the licensee, his agents or employees, in the operation of the contract or in the guarding of the same. All sums payable by way of compensation under any of these conditions shall be considered as reasonable compensation to be applied to the use of Corporation without reference to the actual loss or damage sustained and whether or not any damage shall have been sustained.

7. **Rationalization of Commercial Contract:** Under the rationalization scheme commercial contracts will be operated to coincide with the financial year i.e. April - March for all the regions. However if the contract is awarded in between then the first and last license fee will be calculated for part of the year on pro-rata basis. For the entire intervening period license fee will be charged from April-March i.e. covering with financial year. The process to levy six monthly bills in respect of all commercial establishment for license fee, water charges and electricity etc will be applicable to all commercial establishments.

8. **Transfer of license in the event of death of the contractor / licensee :** In the event of the death of the contractor / licensee, KRCL may consider to transfer the license in the name of legal heir for the unexpired portion of the agreement / tenure of the contract upon production of Succession Certificate in favour of such legal heir from the appropriate Court.

9. **Subletting of contract:** Any commercial contract cannot be sublet. If subletting is detected at any stage of the contract, the contract will be terminated.

10. Inspections:

- (a) The Corporation or other Officer of the Corporation duly authorized on its behalf, may, if in its or his sole discretion it is considered necessary to improve the service rendered by the Licensee(s) in pursuance of the subject contract, Corporation may depute a Catering/Commercial or any other Inspector to supervise the functioning of the Licensee(s) for any period which the Corporation or such officer may deem fit and proper. The cost of the inspector so deputed may include his pay and other emoluments and allowances for the period of such deputation, shall be recovered from the Licensee(s). The decision of the Corporation or such other authorized officers, regarding the necessity to improve the service, the deputation of any Inspector, the period for which such Inspector is to be deputed and the emoluments etc., of such Inspector payable by the Licensee(s) shall be final and binding upon the Licensee(s). The Licensee shall pay the amount of such emoluments etc., without the demur merely on a demand by the Corporation failing which the Corporation may recover the same from the Licensee(s) in the same way as other sum due and payable by the Licensee(s). The contractor should give full cooperation to the nominated KRCL officials or the authorized officials for inspection of the establishment.
- (b) The Licensee shall carryout such improvements as may be necessary for ensuring better service, and shall take suitable notice of complaints made by the passengers either direct or noted in the book maintained at the station.
- (c) The Licensee shall maintain a proper account of the sales turnover and expenditure etc. incurred by him/them in connection with the aforesaid license and shall submit a periodical statement of such sales turnover and expenditure, etc to the Corporation from time to time as and when called upon by the Corporation. The Licensee further agree(s) that the Account Books in respect of the aforesaid license will be kept in the premises allotted to him and shall be open for inspection to any official so authorized by the Corporation.

11. Termination:

- 11.1 If the contract is required to be terminated by the Corporation for its own reasons or by the contractor, the same can be done by giving a termination notice of **f 90 days either way**. If the Corporation terminates the contract, the pro-rata license fee paid hereof for the remaining period of the contract will be refunded to the licensee after deducting the amount dues if any to the Corporation. However, if the licensee decides to terminate the contract, no refund of the license fee for the remaining portion will be refunded.
- 11.2 The contract will be terminated automatically after completion of tenure i.e. 5 years if not extended for further period of 4 years with mutual agreement. However contracts can also be terminated due to "unsatisfactory performance" during contract period. The following items would constitute unsatisfactory performance leading to termination of the contract.
 - 1. Use of establishment for any other purpose than the contract is awarded
 - 2. Sale of unauthorized items.
 - 3. Overcharging.
 - 4. Delay in payment of dues.
 - 5. Poor quality of service.
 - 6. Complaints from the serving public.
 - 7. Adverse inspection report by authorized KR representative
 - 8. Subletting
 - 9. Unlawful behavior of the licensee or his representatives and workers deployed for tea stall
 - 10. selling the expiry date food items.

11.3 Additional instances leading to violation of conditions:

- i. KRCL shall inspect the processing from procurement of raw materials till the end product is sold for non branded and food products prepared locally. Contractor should facilitate for the same at his own cost. Any shortcoming, deficiency will be treated as violation.
- ii. Recurrence of the same type of complaint with severe nature wherein penalty imposed is more than Rs.50,000/- **and recurrence of same complaint for** three times a year shall lead to termination of the contract.
- iii. Any unwarranted/repeated **Court case** , habitual complaints, allegations against KRCL / employees of KRCL / other existing contractors of KRCL without any valid reason will be blacklisted and if any contract is awarded will be subject to termination on this reason.

11.4 The termination under clause 64 will be invoked by one month notice in advance, extending opportunities to the contractor to make good the performance. This will be followed by 07 days notice and final termination notice at the end of notice period.

11.5 In the event of the contract being terminated by the Administration under clause 64, the Licensee is not entitled for any refund of the License fee for the **balance (unworked)** period of the contract.

11.6 On expiry of the license period, or on termination of the license by the Corporation, on account of any breach on the part of the licensee, the licensee shall deliver the possession of the premises in good condition and in peaceful manner. Further licensee shall remove his/their goods (movable property) and other materials from the premises immediately, failing which Corporation reserve its right to remove such goods/ materials at the cost & risk of the licensee and demand payment for such removal. If such payment is not made within 10 days, Corporation shall dispose off the goods and materials of the licensee by public auction to recover the cost. The licensee shall not be entitled to raise any objection in such eventuality.

12 **NOTICES** : Subject as otherwise provided in this contract all notices to be given on behalf of the Corporation and all other action to be taken on its behalf may be given or taken on its behalf by the officers nominated by the Corporation.

13. **Force Majeure**: If all or any part of the licensed Premises shall be destroyed or damaged due to fire, storm, flood, tempest, act of God, act of terrorism, war or any other irresistible force, or, the Licensed Premises are rendered inaccessible or unfit for the Said Business of the Licensee for any of the foregoing reasons, then the obligation to make payment of license fees, or, a fair proportion thereof shall be suspended till such time the Said Premises have been repaired and rendered fit for the purposes contemplated under License Agreement. In such an eventuality, the Licensee shall have the right to terminate License Agreement by giving 15 (fifteen) days' notice. However it is further agreed by the parties that nothing in this clause shall prejudice the right of the Licensee contained elsewhere in this License Agreement.

14. **ARBITRATION**: In the event of any question, dispute or difference arising under these presents or in connection therewith (except to any matters the decision of which is specially provided by these presents or Conditions of Contract) the same shall be referred to the sole arbitrator to be appointed by the **Chairman &** Managing Director, KRCL, Belapur. There will be no objection that the Arbitrator is a Railway Officer who has not dealt with the matters to which the agreement relates, or that in the course of his duties as a Railway Officer he has expressed views on all or any of the matters in dispute or difference. The award of the arbitrator shall be final and binding on the parties. Subject as aforesaid, the Arbitration and Conciliation Act 1996, and the Rules under and any modifications thereof for

the time being in force shall be deemed to apply to the arbitration proceedings under this clause.

15. All documents including the Tender Document, the Tender Offer submitted by the Licensee and Letter of Acceptance shall be the part and parcel of this License Agreement and all terms and conditions under the Tender Document shall be binding on both the parties.

16. Jurisdiction : The entire tender process, the allotment of license, the contract agreement, and the entire contract, shall be governed by all applicable Indian laws, and shall be subject to the jurisdiction of the law courts of Mumbai / Navi Mumbai.

IN WITNESS WHERE OF the parties have put their hand on this_____day of _____ 2024.

For KRCL

Name :

Designation:

For Contractor

Name:

Address:

In presence of

In presence

**KOKAN RAILWAY CORPORATION LIMITED (PART
-1 TECHNICAL BID)**

1)	Name of Contract	:	
2)	Priority Code (P1/P2/P3)		
3)	Name of Station	:	
4)	a) Full Name of the applicant b) Permanent address (Please enclose a copy of address proof) c) Telephone Number	: : :	
5)	Date of Birth and age of applicant (Please attach proof in case of individual)	:	
6)	Educational qualification (attach attested copy of certificates)	:	
7)	Previous experience in the field of contract applied for (attach copies of relevant documents)	:	
8)	Caste Certificate(SC) (attach attested copy of proof)	:	
9)	a) Details of land acquired by Konkan Railway (attach attested copy of proof) b) Total land holding and percentage of land given to Konkan Railway	: :	
10)	Details of Partnership firm / Society /Association etc. (attach certified proof)		
11)	Character certificate	:	
12)	Financial Standing:IT returns of last three assessment years Audited balance sheet and P/L account for last three financial years as stated in the tender document. (attach certified proof)	:	
13)	Bank Solvency Certificate		
14)	Details of Earnest Money Deposit	:	Details of payment made in IREPS Portal.

KOKAN RAILWAY CORPORATION LIMITED

(PART –2 FINANCIAL BID) For reference only

1)	Name of Contract	:	
2)	Name of Station	:	
3)	Full Name of the applicant Permanent address	:	
	Telephone Number	:	
4)	Financial Bid of the applicant in respect to the minimum reserve price fixed by KRCL (The amount should not be below the reserve price of Rs 2,20,000/-) In Figures excluding GST	:	Rs. _____ per annum excluding GST
	In words	:	Rupees _____ per annum excluding GST

Note: Rate quoted above is excluding GST. GST at applicable rate shall be collected on the quoted license fee. Present rate of GST is 18%.

I hereby agree to pay the annual license fee (bid amount) and security deposit (20% of annual license fee) and other payable amounts in full before the commencement of the contract to KRCL, in the event that the contract is allotted in my / our favour. It is also submitted that I / We have read and understood the terms and conditions attached to this application.

Place:

Date :

(SIGNATURE OF APPLICANT)

(To be submitted along with Technical Bid.)

Annexure IV

Details of Commercial Contract if any, held at any Railway Station in own name or in the name of spouse, children, parents, grand children, brothers, sisters, or any other relatives of the applicant.

1	NATURE OF LICENSE(S)/ CONTRACT(S) HELD	
2	PLACE OF LICENSE (S)	
3	PERIOD OF LICENSE(S) CONTRACT(S)	
4	CLEARANCE CERTIFICATE FROM THE STATION-IN-CHARGE IN RESPECT OF NO DUES TO BE ATTACHED	
5	NAME AND ADDRESS OF SPOUSE / LEGAL HEIRS OF THE TENDERER(S)	

SIGNATURE OF THE TENDERER
Name and Address:

- Note: a) In case of NIL report the proforma must be filled with NIL Report and submitted duly signed.
b) In case the above space is not adequate, the details (a to d) on the additional sheets, duly signed may be attached.

(To be submitted along with Technical Bid.)

Annexure-V

CERTIFICATE

I / We hereby declare and certify that I / We have inspected the site(s) of proposed Tea Stall at Madgaon and have fully familiarized myself / ourselves with all aspects of constructional / operational constraints such as accessibility & working conditions.

Signature of Tenderer:
Date & Address:

(Note: To be submitted along with Technical Bid.)

(To be submitted in Rs.100/- stamp paper)

Annexure-VI

SELF DECLARATION

I / We_____hereby state and declare that, I / We do not have any criminal record presently or in the past and do not have previous history of any police/court cases.

Place:

Signature of Tenderer:
Date & Address:

All structures, facilities incorporated by the Licensee in the premises and any other adoption from the premises shall be considered the property of Corporation and the Licensee shall not be entitled to any compensation at any time including at the time of termination of the License. The Showcases, Glass Cabinets and furniture which are not affixed to the premises are exempted and those may be removed by the licensee.

Performance Bank Guarantee Bond for Security Deposit

To,
Regional Financial Advisor ,
Konkan Railway Corporation Limited ,
Karwar

i. In consideration of Konkan Railway Corporation LTD. Near Railway Overbridge, Rawanfond , Madgaon, Goa 403707 (Herein-after called "KRCL") having agreed to accept from _____ (hereinafter called "the said Licensee/s"), under the terms and conditions of an agreement/Acceptance letter _____ dated _____ made between _____ and Konkan Railway Corporation Ltd. (hereinafter called "the said License Agreement") the Licensee is under obligation to submit the performance Guarantee for the due fulfilment by the licensee/s of the terms and conditions in the said agreement on production of Bank Guarantee Rs _____ (Rs _____ Only).

ii. we , _____ (*indicate the name of the bank hereinafter referred to as " the Bank"*) at the request of _____ licensee/s do hereby undertake to pay the KRCL an amount not exceeding Rs. _____ against any loss or damage caused to or suffered by or would be caused to or suffered by the KRCL by reason of any breach by the said licensee(s) of any of the terms or conditions contained in the said agreement.

iii. We, _____ (*indicate the name of the Bank*) do hereby undertake to pay the amount due and payable under this guarantee without any demur, merely on a demand from the KRCL stating that the amount claimed is due by way of loss or damage caused to or suffered by the Railway by reason of breach by the said Licensee(s) of any of the terms or conditions contained in the said agreement or any other agreement or by reason of the licensee/s failure to perform this agreement or any other agreement with KRCL, such demand made on the bank shall be conclusive as regards the amount due and payable by the Bank under this Guarantee. However, our liability under this guarantee shall be restricted to an amount not exceeding Rs. ----- (Rupees amount in words).

iv. We _____ undertake to pay to the KRCL any money so demanded notwithstanding any dispute or disputes raised by the Licensee(s)/ supplier(s) in any suit or proceeding pending before any court or Tribunal relating thereto our liability under these present being absolute and unequivocal. The payment so made by us under this guarantee bond shall be a valid discharge of our liability for payment there under and the Licensee(s)/supplier(s) shall have no claim against us for making such payment.

v. We, _____ (*indicate the name of the Bank*) further agree that the guarantee herein contained shall remain in full force and effect during the period that would be taken for the performance of the said Agreement, including maintenance / warrantee period, and that it shall continue to be enforceable till all the dues of the KRCL under or by virtue of the said Agreement have been fully paid and its claims satisfied or discharged or till _____ (office / Department) Ministry of Railway certifies that the terms and conditions of the Agreement have been fully and properly carried out by the said Licensee(s) and accordingly discharges this guarantee. Unless a demand or claim under this guarantee is made on us in writing on or before the _____ (*Date of completion + 6 months*) we shall be discharged from all liability under this guarantee thereafter.

vi. We, _____ (*indicate the name of the Bank*) further agree with the KRCL that the KRCL shall have the fullest liberty without our consent and without affecting in any manner our obligations hereunder to vary any of the terms and conditions of the said Agreement or to extent time of performance by the said Licensee(s) from time to time or to postpone for any time or from time to time any of the powers exercisable by the KRCL against the said contract and to forbear or enforce any of

the terms and conditions relating to the said agreement and we shall not be relieved from our liability by reasons of any such variations, or extension being granted to the said Licensee(s) or for any forbearance, act or omission on the part of the KRCL or indulgence by the KRCL to the said Licensee(s) or such any matter or thing whatsoever which under the law relating to sureties would, but this provision, have effect of so relieving us.

vii. This guarantee will not be discharged due to the change in the constitution of the bank or the Licensee(s) supplier(s).

viii. We, _____ (*indicate the name of the Bank*) undertake not to revoke this guarantee during its currency except with the previous consent of the Railway in writing.

xi. " Notwithstanding anything contained here-in-above:

1. Our liability under this guarantee shall not exceed Rs. _____ (*Rupees amount in words*).

2. This bank Guarantee shall be valid upto and including _____

3. We are liable to pay guaranteed amount or any part thereof under this bank Guarantee only and only if you serve upon us a written claim or demand on or before the expiry of this Guarantee .

Date this _____ day of _____ 2024 For _____

(Indicate the NAME OF THE BANK)

Seal of the bank

Witnesses (with signature, name & address)

1. Witness 1:-

Signature -----

Name:-

Age:-

Address:-

2. Witness 2:-

Signature -----

Name:-

Age:-

Address:-

Annexure-A

Approved Rate list for Tea Stall contracts at stations

SN	Name of the items	Specifications	Tariff Rate
I	Snacks/ Refreshment/Sweetmeats		
1	Idli with Chuteny Sambhar	2 nos of 40 gms each + 40 gms chuteny/sambhar	25
2	Medu Wada	2 nos of 30 gms each+ 40 gms chuteny	30
3	Mix Dal Wada	2 nos of 40 gms each+ 40 gms chuteny	30
4	Potato Sago Wada	2 nos of 40 gms each+ 40 gms chuteny	30
5	Sheera / Upma	70 gms of Shira + 70 gms of Upma + Chuteny	30
6	Masala Dosa	70 gms Dosa + 80 gms Potato Masala + 40 gms Chuteny/Sambhar	30
7	Plain Dosa	70 gms of Dosa + Chuteny	25
8	Onion Dosa/Uttapam	110 gms Dosa/Uttapam + 40 gms chuteny	30
9	Bread Butter/Toast Butter (sandwich Bread)	2 slice of bread+10 gms butter	25
9	Vegetable Sandwich	125 gms 2 slice bread with veg and sauce	30
11	Brown Bread sandwich	125 gms 2 slice of brown bread with cucumber and tomato	35
12	Cheese Sandwich	2 slice of bread and 01 slice of Cheese	35
13	Veg Burger (125 gms, 1 piece)	35 gms Bun+75 gms cooked cutlet + Onion Tomato and salad leaf + Sauce	45
14	Wada Pav	2 nos of 50 gms wada each + 2 pav + chuteny	30
15	Samosa	2 nos of 50 gms each Samosa+ Tomato Sauce or chuteny	30
16	Kachori	40 gms of Kachori	15
17	Veg.Cutlet	2 nos of 50 gms each+ Tomato Sauce	30
18	Bread Pakoda	80 gms of Pakoda + Sauce or chuteny	30
19	Onion Pakoda	80 gms of Onion Pakoda + Tomato Sauce or chuteny	30
20	Goli Pakoda	6 nos of 60 gms + Chutney	30
21	Misal Pav	Misal/Usal Pav 100 gms + Chuteny	30

22	Pav	Fresh pav 01 nos	5
23	Paratha with Mix veg.	2 nos of paratha 50 gms each and 60 gms of mix vegetables and 10 gms pickle	35
24	Chapathi Kurma	2 nos of Chapathi 30 gms each + 60 gms Kurma and 10 gms pickle	30
25	Bread Omelet	2 eggs omelet + 2 slice bread	35
26	Kanda Poha	150 gms of onion poha with coriander leaves and cut lemon	30
27	Cornflakes with Milk with/without sugar	30 gms of branded cornflakes and 150 ml milk	45
28	Janta Khana	Poories 7 nos.175 gms, Aalu Dry Curry-150 gms.Pickles-15 gms	15
II	BEVERAGES		
1	Massala Tea	Massala Tea (125 ml) in disposable cups of 150 ml capacity	10
2	Tea with tea bag	Milk with Tea Bag 125 ml in disposable cups of 150 ml capacity	10
3	Coffee	Coffee with instant coffee powder (125 ml in disposable cups of 150 ml)	10
4	Packaged Drinking water	1 litre	15
5	Milk in Cup with sugar	150 ml	10
6	Fresh Lime Juice	200 ml	10
7	Cold Drinks of Standard Companies		MRP
8	Packed Lassi Packets of standard companies		MRP
9	Ice Cream of standard companies		MRP
III	Others		
1	Snacks, Sweetmeats, Bakery, Confectionery products in packed condition of standard and reputed companies, having clear details of date of manufacture/expiry date, MRP, contents etc		MRP
2	Cashew nuts of standard companies		MRP
Not e. I	In respect of items mentioned as MRP in the above list, the tea-stall contractor will submit the list of items to KRCL for approval. Only those items approved by KRCL be sold at Tea-Stall		
II	Any other preferred local items which do not conflict with the items as sold at item Specific stall like Kokam Stall, ART/Craft stalls, General Stores etc., the permission of the product and tariff for the same to be decided at regional level with approval of RRM.		
III	All disposable items used should be eco-friendly		

